



## **VIEWINGS, BOOKINGS, PAYMENTS & REFUND POLICY**

### **Viewings:**

Viewings of the studio are only available by appointment only.

### **Bookings:**

Bookings are to be requested via the contact form on the JPS website. If this provisional booking request is then subsequently confirmed to be available by JPS studios, then a final confirmation will only be made, when the full payment for the proposed session is paid either at the time of the confirmation or within 24 hours of the confirmation.

The studio can only be booked in advance. No “Walk In's” sessions are available.

To avoid disappointment, please book at least one month in advance.

The session booked will start at the stated time of your booking. Please be prompt as sessions can not be delayed.

When your session booking has been completed you must leave promptly.

### **Payments:**

Payments can only be made online via either, Debit Card, Credit Cards, PayPal, Apple Pay and Klarna. Cash payments are not accepted.

Any Fines are payable at the time, via our card payment machine.

## **Refund Policy:**

**We do Not offer Refunds** for any prepaid bookings that are subsequently cancelled - unless cancelled by JPS Studios. In this case, a Full Refund will be offered or an alternative booking can be made.

However, we do offer Credit towards any Future Studio Session that is subsequently booked, due to a cancelled studio session by the Band / Artist, on a sliding scale basis, as follows:

If the Studio session is cancelled by the Band / Artist within:

**With less than 1 days notice** from the booked session start time, then there is No Refund or Credit whatsoever.

**With more than 1 day and less than 3 days notice** from the booked session start time, then a 25% Credit of the amount previously paid, will be applied to the subsequent Future booked Studio Session.

**With more than 3 days and less than 5 Days notice** from the start of the booked Studio Session, then a 50% Credit of the amount previously paid, will be applied to the subsequent Future booked Studio Session.

**With more than 5 days and less than 7 Days notice** from the start of the booked Studio Session, then a 75% credit of the amount previously paid, will be applied to the subsequent Future booked Studio Session.

**With more than 7 days notice** from the start of the booked Studio Session, then a 100% credit of the amount previously paid, will be applied to the subsequent Future booked Studio Session.